

Q.P.Code: 221380

Second year MHA Degree Examination

Model Question Paper

Paper I - Hospital Administration-II
(2013 Scheme)

Total hr: 3 hrs

Max.Marks: 100

- **Answer all questions.**
- **Draw diagrams wherever necessary.**

Long Essay

(2x20=40)

1. Explain planning and management of obstetrics & gynecology department.
2. Explain the recent trends in hospital administration.

Short Essay

(2x10=20)

3. Briefly explain about database management system.
4. Discuss about the planning considerations to be taken about paediatric unit.

Short Notes

(8x5=40)

5. Scope of Medical tourism
6. Phases of disaster
7. Explain planning and management of pulmonology department
8. Explain the process of getting license for transplantation services
9. Decision support system.
10. Information system development life cycle.
11. Marketing information system.
12. HIS

Second year MHA Degree Examination

Model Question Paper

Paper II-Hospital Economics and Finance

(2013 Scheme)

Time: 3 Hours

Total Marks: 100

- Answer all the questions
- Write section A and section B in separate answer books.

QP CODE: 222380

Section A-Hospital Economics

Marks: 50

Essay

(20)

1. State and explain the law of demand, concepts of factors influencing demands.

Short essay

(10)

2. Describe the nature and significance of fiscal policies.

Short notes

(4x5=20)

3. Capital budgeting

4. IMF

5. Market structure

6. Relevance of managerial economics in hospital.

Section B- Finance

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Max:Marks: 50

Essay

(20)

1. Explain the scope of financial management. What role should the financial manager play in a hospital

Short easy

(10)

2. Distinguish between operating leverage and financial leverage. Do you think that they are related to capital structure

Short notes

(4x5=20)

3. Cost of capital

4. Profitability index

5. Cost effectiveness analysis

6. Working capital management.

SECOND YEAR MHA DEGREE EXAMINATION

Model Question Paper

Management Accounting and Cost Accounting (2013 Scheme)

Time: 3 Hours

Total Marks: 100

- Answer all the questions
- Write section A and section B in separate answer books.

QP CODE:224380

Section A- Management Accounting

Marks: 50

Essay

(20)

1. From the following data you are required to prepare the Trading and Profit and Loss Account and Balance sheet as on 31st March 2015.

Opening stock	500	commission (Cr.)	200
B/R	2250	Returns outwards	250
Purchase	19500	Trade expenses	100
Wages	1400	Office fixtures	500
Insurance	550	Cash in hand	250
Sundry debtors	15000	Cash at Bank	2375
Carriage inwards	400	Rent and taxes	550
Commission (Dr.)	400	Carriage outwards	725
Interest on capital	350	Sales	25000
Stationery	225	Bills payable	1500
Returns inwards	650	Creators	9825
		Capital	8950

The closing stock was valued at Rs.12500.

Short Essay

(10)

2. What are the long-term solvency ratios. How these data can be used in analysis of long-term financial stability of the firm.

(P.T.O)

Short Notes**(4x5=20)**

3. What are the causes of Depreciation
4. What are the objectives of book keeping
5. Accounting Principles
6. From the following particulars prepare bank reconciliation statement as on 31st March 2014

The following cheques were paid into the bank in March 2014 but were credited by the bank in April 2014. Mr.X Rs.3500,Mr.Y Rs.4000, Mr.Z Rs.3400. The following cheques were issued by the firm in March 2014, but were cashed in April 2014. Mr.A Rs.4000, Mr.B Rs.5000,Mr.C Rs.3000. The passbook shows a credit of Rs.350 for interest and debit of Rs.50 for bank charges. The bank balance as per the cashbook was Rs.18000.

Section B- COST ACCOUNTING**QP CODE:225380****Max:Marks: 50****Essay****(20)**

1. Sale of a product amounts to 200 units per month at Rs. 10 per unit. Fixed overhead is Rs. 400 per month and variable cost Rs.6 per unit. There is a proposal to reduce prices by 10% per unit. Calculate the present and future P/V Ratio. How many units must be sold to maintain total profit

Short Essay**(10)**

2. Define the term 'Standard Costing'. What are the various concepts of standard costs. Describe advantages and limitations of standard costing.

Short notes**(4x5=20)**

3. Cost centers Vs. Cost units
4. What do you mean by break even analysis.
5. Labour turn over.
6. What do you mean by abnormal gain and abnormal loss.

Second year MHA Degree Examination

Model Question Paper

Materials Management and Total Quality Management

(2013 Scheme)

Time: 3 Hours

Total marks 100

- Answer all the questions. Draw diagrams wherever necessary
- Write section A and section B in separate answer books.

QP CODE: 226380

Section A- Materials Management

Marks :50

Essay :

(20)

1. Explain the procurement process of importing a MRI Scanner . Briefly explain import documentation and customs clearance.

Short essay:

(10)

2. What is ABC analysis .Mention the important steps in the process of ABC analysis. Mention some examples of materials used in a hospital according to the ABC categorization.

Short Notes:

(4x5 =20)

3. What is the process of a purchase decision
4. VED analysis and its advantages.
5. Scope and advantages of standardization and codification of materials in a hospital.
6. What is pilferage of stores

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Section B- Total Quality Management

Marks 50

Essay:

(20)

1. Explain with an example how cause effect diagram is prepared and mention its advantages. Discuss different scatter diagram patterns.

Short Essay:

(10)

2. Explain about six sigma in service quality and how it is achieved in hospitals.

Short notes:

(4x5 =20)

3. Briefly explain the 14 quality principles of Edward Deming. What are the barriers of total quality management implementation and explain how to overcome it.
4. Scope of medical audit and three of its uses.
5. Annual maintenance of equipment and its role in quality performance
6. NABH

Second year MHA Degree Examination

Model Question Paper

Marketing for Health Care Service and Strategic Management

(2013 Scheme)

Time: 3 Hours

Total Marks :100

- Answer all questions. Draw diagrams wherever necessary.
- Write Section A and Section B in separate answer books.

QP CODE :228380 Section A- Marketing for Health Care Service Marks :50

Essay: (20)

- I. Describe Marketing Process? What are the steps involved in developing a competitive marketing strategy.

Short essay: (10)

2. Pricing strategies in the context of health care marketing

Short notes: (4x5=20)

3. Product Life Cycle
4. Social Marketing
5. Service characteristics
6. Market Analysis

QP CODE: 229380 Section B- Strategic Management Marks :50

Essay: (20)

1. Discuss the nature and scope of corporate strategic management and its role in non business organization by giving suitable examples.

Short essay: (10)

2. Explain briefly the term strategic business units (SUB_s). What are the factors influencing the successful operations of SBU_s.

Short notes (4x5=20)

3. Behavioural implementation
4. Strategy evaluation
5. TOWS matrix
6. Competitors analysis.

Q.P.Code: 230380

Second year MHA Degree Examination
Model Question Paper
PAPER VI – LEGAL FRAMEWORK FOR HOSPITALS
(2013 Scheme)

- Answer all questions

Time: 3 Hours

Max Marks: 100

Essay

(2 x 20 = 40)

1. Explain how Kerala Shops and Commercial Establishments Act 1969 is related to health sector in Kerala.
2. Critically examine the important provisions of Trade Union Act 1926

Short Essay

(2 x 10 = 20)

3. Explain the major provisions relating to strikes, Lock-outs, and retrenchment as per Industrial Disputes Act, 1947
4. Explain medico legal problems in hospitals.

Short notes

(8 x 5 = 40)

5. List the provisions relating to annual leave with wages under Factories Act, 1948
6. Explain the concept of 'Res Ipsa Loquitor'.
7. What are the major provisions of The Pharmacy Act, 1948
8. Explain the essentials of drug trial
9. Explain "Tort & Negligence"
10. Which are the Important provisions of Drugs and Cosmetics Act, 1940
11. Physician- patient relationship
12. When is pre-natal diagnostic technique legal
